

Annez de Taboada Raphaël  
19/04/1989  
1330 Rixensart

IT SUPPORT  
& Business Analyst  
032499/224170

## IT SUPPORT & BUSINESS ANALYST

### FORMAL EDUCATION

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**2012: BACHELOR DEGREE IN INFORMATIQUE -EPHEC - LOUVAIN LA NEUVE (BELGIUM)**  
SPECIALIZATION IN SYSTEM & NETWORK

### TRAININGS & CERTIFICATIONS

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- ✓ 2022: Training & Certification M365 Essentials
- ✓ 2017: Training in WINDEV
- ✓ 2016: Training in SCRUM and Agile methodology
- ✓ 2015: Training in Xamarin (creation of app with a framework in .net (C#))
- ✓ 2012: Training in ASP.Net (knowledge in ASP, C#, .net)
- ✓ 2011-2012: Training and certification in Cisco network (CCNA)

### PROFESSIONAL EXPERIENCE

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**NSI IT Software: FROM 09/2022 TO NOW**

BUSINESS ANALYST & SUPPORT ENGINEER

**@ HOME: FROM 06/2022 TO 09/2022**

FULL TIME DAD

**DIGIWALL SRL: FROM 03/2022 TO 06/2022**

BUSINESS ANALYST

**VARY SRL: FROM 10/2017 TO 03/2022**

IT INTERNATIONAL SUPPORT 1<sup>st</sup> LINE, CUSTOMER TRAINER, WINDEV AND .NET ANALYST DEVELOPER

**SKARABEE (CHAPPS): FROM 03/2017 TO 09/2017**

.NET MVC & XAMARIN DEV

**ADNEOM: FROM 05/2015 TO 03/2017**

ANALYST DEVELOPER, TECHNICAL ADVISOR, TECHNICAL LEADER, XAMARIN PROJECT COORDINATOR AND TESTER, ASSISTANT DIRECTOR, SYSTEM ADMINISTRATOR, HELP DESK & SUPPORT, XAMARIN DEVELOPER

**UNIWAY: FROM 09/2012 TO 05/2015**

IT SUPPORT, .NET WEB & DRUPAL ANALYST DEVELOPER

**ALLOMAX: FROM 06/2012 TO 07/2012**

TRAINEE CONSULTANT

**NOTARY RAVESCHOT: FROM 02/2012 TO 05/2012 (STUDY TRAINING)**

IT SUPPORT ANALYST

### SPOKEN LANGUAGES

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**FRENCH:** Mother tongue  
**ENGLISH:** Fluent  
**DUTCH:** Technical business knowledge

### HOBBY & SOFT SKILLS:

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COMPUTER, TENNIS, SWIMMING, FAMILY TIME, CARS

ALTRUISTIC, RESPECTFUL, FRIENDLY, PUNCTUAL, SMILING, FRANK